

iVue Plays the Match Game

Back in the days when Joe Montana was the top in the paisley print came up on the screen, right on quarterback and IBM just started selling something called a "personal computer," almost every paint dealer matched chip colors, and paint by eye. But over the past 30 years, equipment has gotten good and cheap enough so every retailer can afford a decent color matching system that doesn't turn out paint of light on the object so that a sales associate—and meant only for a funhouse.

Good thing, too, since one out of every 12 men has being measured. some form of color blindness ---and that typically is the guy you hired to mix paints.

Now thanks to TV advertising, customers want you to match the color of a stuffed purple dinosaur or pick out a shade in a paisley blouse. Like the guy who brought a plastic handle from a cooler into Norridge Ace Hardware in Norridge, IL, this summer to match the royal blue color.

"I put it under the iVue and it hit it," says Andy Pawlik, manager of the store's paint department. Since the MatchRite® iVueTM (http://www.xrite.com/ product_overview.aspx?ID=1162) instrument made by X-Rite Inc. (www.xrite.com) measures colors from a distance of about 1.5 inches, "it's possible to get the color of something that's not a flat object," he says. "You can't do that with other instruments.

"Another time, one of our sales ladies was wearing a purple blouse with a paisley print, and I decided to show off a little bit with the instrument," Pawlik says of the iVue. "I put it right on her shoulder, and a color



Bob Bruins, manager, True Value Hardware, Allendale, MI

the money." Other dealers on this link (http://www. *xrite.com/custom_page.aspx?PageID=123*) say they have done chair legs, furniture spindels and other curved items with ease.

And to add to its accuracy, the iVue projects a ring the customer-knows exactly the spot where color is

"Before on the old mailbox-type of instrument, you would try to put samples in the crosshairs and hope that it stayed there during the measurement; but on this one you can see exactly what you are measuring," says Bob Bruins, manager of the True Value hardware store in Allendale, MI. "I've had people come in with patterns on a fabric like a plaid, and they will say, 'I want that one color right there,' and you can nail it."

The iVue is also gaining high marks with other paint dealers on its accuracy, matching the hardest colors to match-dark reds, browns and greens.

"Since we've gotten the iVue, we've been able to match those most difficult dark colors to about 95 percent accuracy," says Greg Forsythe, owner of the Westmart Do It Center at West Yellowstone, the most heavily traveled entrance to Yellowstone National Park. "For the light colors, it's just phenomenal. I'd say almost 100 percent. It's unbelievable how good this instrument is compared with the old style."

Just because West Yellowstone is in a sparsely populated area of Montana doesn't mean that the paint matching technology is any less sophisticated than what occasional visitors may find in major metropolitan areas. "We work with a lot of secondary home owners that have access to metro area retailers, but use us because of our equipment," Forsythe says. "We have had people come from California and ask us about how we can service them."

Even with all that sophistication and accuracy, X-Rite made the iVue so it is simple to operate. "I'm not very computer literate," Pawlik concedes with a laugh, but adds that it didn't take him long to master the equipment. He says he and a more computer savvy associate "had the iVue out of the box for maybe an hour, and we messed around with it using sample chip cards for a few minutes" when the associate had to leave the area. "All of a sudden a customer showed up—and I did it (the color match)." [PD]



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